



CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI) POLICY

In the normal course of providing communications services, FullTel, Inc., a wholly owned subsidiary of FullNet Communications, Inc. (herein after "FullTel") collects and maintains certain information about customer accounts. This information, when matched to a customer's name, address and calling or originating billing telephone number is known as "Customer Proprietary Network Information" or CPNI for short.

CPNI is subject to additional privacy protections and includes the information that we have relating to the (1) quantity, technical configuration, type, destination, location and amount of your use of phone service, and (2) information contained on your phone bill concerning the phone services that you receive.

Examples of CPNI include information typically available from details on a customer's monthly phone bill — the type of line, technical characteristics, class of service, current phone charges, long distance and local service billing records, directory assistance charges, usage data and calling patterns. CPNI does not include your name, address, and phone number standing alone.

As a subscriber to our phone services, you have the right, and FullTel has a duty, under federal law, to protect the confidentiality of your CPNI.

The Telecommunications Act permits FullTel to use, disclose, and permit access to CPNI obtained from our customers, either directly or indirectly, to:

- Initiate, render, bill and collect for telecommunications services;
- Protect our rights and property, and protect our users of these services and other carriers from fraudulent, abusive, or unlawful use of, or subscription to, these services;
- Provide any inbound referral, telemarketing or administrative services to you for the duration of the call, if you initiated the call and you approve of the use of this information to provide these services; and
- To provide call location information concerning the user of a commercial phone service in certain specified emergency situations.

FullTel offers many communications-related services, such as, for example, FullNet Communications, Inc. Internet services. From time to time we would like to use the CPNI information we have on file to provide you with information about our communications-related products and services or special promotions. Our use of CPNI may also enhance our ability to offer products and services tailored to your specific needs. We would like your approval so that we, our agents, affiliates, joint venture partners, and independent contractors may use this CPNI to let you know about FullTel's communications-related services other than those to which you currently subscribe that we believe may be of interest to you.

You have the right to restrict this use of your CPNI. IF WE DO NOT HEAR FROM YOU WITHIN 30DAYS OF WHEN YOU FIRST SIGN-UP FOR FULLTEL SERVICES, WE WILL ASSUME THAT YOU APPROVE OUR USE OF YOUR CPNI FOR THE PURPOSES OF PROVIDING YOU WITH INFORMATION ABOUT OTHER COMMUNICATIONS-RELATED SERVICES. YOU HAVE THE RIGHT TO DISAPPROVE OUR USE OF YOUR CPNI, AND MAY DENY OR WITHDRAW OUR RIGHT TO USE YOUR CPNI AT ANY TIME BY CALLING THE CONTACT NUMBERS BELOW. (We will also honor any restrictions applied by state law, to the extent applicable.)

Any action that you take to deny or restrict approval to use your CPNI will not affect our provision to you, now or in the future, of any service to which you subscribe. You may disregard this notice if you previously contacted us in response to a CPNI Notification and denied use of your CPNI for the purposes described above. Any denial of approval for use of your CPNI outside of the service to which you already subscribe is valid until such time as your phone services are discontinued or you affirmatively revoke or limit such approval or denial.

You may call us at 1-877-FullTel (1-877-385-5835) or notify us in writing to deny or restrict use of your CPNI at:

FullTel, Inc.
201 Robert S. Kerr Avenue, Suite 210
Oklahoma City, OK 73102
Attention: CPNI Notice Specialist

FullTel, Inc. takes seriously our obligation to protect customer information. Our compliance with the rules recently enacted by the FCC is a continuation of our long-standing practice. If you have questions about this notice or about our specific commitment to the protection of your information, you may also contact us at Privacy@FullTel.com.

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